

# Prohibited & Restricted Items Policy

*Last updated: 1/7/2025*

This policy outlines the types of products and content that sellers may not list or may list only under specific conditions. Our goals are to maintain a safe, lawful, and trustworthy marketplace for all users.

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## 1. Overview

Sellers are responsible for ensuring that all items they list comply with:

- Applicable local, national, and international laws
- This marketplace's policies
- Any category-specific rules or requirements

If a listing violates these guidelines, we may remove it, limit account access, or take further action including suspension.

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## 2. Fully Prohibited Items

These items may not be listed under any circumstances.

### 2.1 Illegal, Dangerous, or Harmful Goods

- Illegal drugs, controlled substances, and drug paraphernalia
- Firearms, ammunition, explosive materials, and related components
- Hazardous chemicals, flammables, fireworks, and poisons
- Stolen property or items with altered/removed serial numbers
- Human remains or body parts (excluding permitted memorial items)
- Products intended to enable harm, such as hidden spy devices marketed for covert use

### 2.2 Counterfeit or IP-Infringing Goods

- Fake or replica branded items
- Pirated media (movies, music, books, software, game ROMs)
- Unauthorized digital keys or cracked software
- Items violating copyright, trademark, or patent rights

### 2.3 Financial Instruments & High-Risk Money Products

- Gift cards, prepaid cards, or stored-value instruments

- Cryptocurrency, mining contracts, or wallets with stored value
- Payment accounts, bank accounts, credit profiles

## 2.4 Regulated Products

Never permitted:

- Prescription medications
- Medical devices requiring approval without proper certification
- Tobacco and vaping products
- Alcohol
- Lottery tickets, gambling devices, or sweepstakes entries

## 2.5 Adult & Exploitative Content

- Pornographic or explicit content
- Escorting or adult services. OR any services for that matter.
- Items depicting or involving minors in a sexualized manner

## 2.6 Security & Evasion Tools

- Lock-picking devices
- Jammers, scramblers, and signal-disruption devices
- Hacking software, credential harvesting tools, or malware
- Fake IDs, passports, or forged documents

## 2.7 Biological & Environmental Restrictions

- Live animals (other than permitted species if applicable)
- Seeds, plants, or soil restricted by agricultural law
- Food requiring refrigeration or government certification

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## 3. Restricted Items (Allowed Under Conditions)

These items may be listed only if sellers meet specific requirements.

### 3.1 High-Value Goods

Due to high fraud and return risks:

- Must include accurate descriptions, model numbers, and condition

- May require trusted-seller status for high-value products. Initially, we'll set a dollar value max and any amount over that requires approval.

### 3.2 Collectibles & Memorabilia

- Authentication required for high-value items
- No autographs without verifiable provenance
- No items promoting hate or extremist ideology

### 3.3 Food & Consumables

- No food.

### 3.4 Cosmetics & Personal Care

- Must be sealed and unused
- No prescription-grade items
- No used makeup or products applied directly to the body (e.g., mascara, lip gloss)

### 3.5 Tools & Equipment

- Non-weapon uses must be clearly described
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## 4. Listing Content Requirements

All listings must:

- Provide accurate titles, descriptions, and condition information
  - Include real photos of the actual item when required
  - Avoid keywords intended to bypass filters or mislead buyers
  - Not promote illegal activity or unsafe use
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## 5. Seller Responsibilities

Sellers must:

- Comply with all relevant laws and verification requirements
- Respond promptly to moderation or compliance requests

- Have documentation ready (invoices, authenticity certificates, licenses) when applicable
  - Ensure safe packaging and compliant shipping methods
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## 6. Enforcement Actions

We may take the following actions for violations:

- Removal of listings
  - Temporary selling restrictions
  - Account holds or payment delays
  - Permanent suspension for severe or repeated violations
  - Reporting certain activities to law enforcement where legally required
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## 7. Appeals Process

If a listing or account is restricted, sellers may submit an appeal with:

- Proof of item authenticity
- Compliance documentation
- Required certifications or permits

Appeals are reviewed on a case-by-case basis.

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## 8. Policy Updates

We may update this policy to reflect changes in:

- Laws and regulations
- Marketplace capabilities
- Safety standards
- Industry best practices

Sellers will be notified of material updates in accordance with our Terms of Service.